

FAMILYGRAM 02-10
DEPLOYMENT SUPPORT FOR FAMILIES

This message is UNCLAS

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SUBJ/FAMILYGRAM 02-10 DEPLOYMENT SUPPORT FOR FAMILIES//

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NARR/REF A IS OPNAVINST 1750.1F, NAVY FAMILY OMBUDSMAN PROGRAM//

RMKS/1. THIS FAMILYGRAM NAVADMIN IS THE SECOND IN A SERIES DESIGNED TO PROVIDE INFORMATION ON SUPPORT SERVICES, ASSISTANCE AND ENTITLEMENTS AVAILABLE TO NAVY FAMILIES. THIS MONTH'S TOPIC ADDRESSES RESOURCES AVAILABLE FOR FAMILIES OF DEPLOYED SAILORS.

2. AS AN EXPEDITIONARY FORCE, DEPLOYMENTS ARE PART OF THE NAVY LEGACY. OVERSEAS CONTINGENCY OPERATIONS (OCO) HAVE CHANGED THE TRADITIONAL DEPLOYMENT MODEL AS SAILORS ARE NOW ALSO ASSIGNED AS INDIVIDUAL AUGMENTEES. WITH THESE CHANGES, NEW FAMILY SUPPORT REQUIREMENTS HAVE EMERGED. NAVY FAMILY PREPAREDNESS PROGRAMS, POLICIES AND SERVICES CONTINUE TO EVOLVE TO MEET THE CHANGING NEEDS OF OUR SAILORS AND THEIR FAMILIES.

3. THE NAVY FAMILY SUPPORT INFRASTRUCTURE IS DESIGNED TO ENSURE THAT NAVY FAMILIES ARE PROACTIVELY PREPARED FOR MOBILIZATIONS, DEPLOYMENTS, AND PROLONGED SEPARATIONS THROUGH A NETWORK OF SUPPORT SYSTEMS AND COMMUNICATION CHANNELS THAT LINK THE COMMAND, FAMILY AND SAILOR, RESULTING IN A RESILIENT, WELL-INFORMED FAMILY. A PREPARED NAVY FAMILY IS ADAPTABLE TO THE NAVY OPERATING ENVIRONMENT AND CAPABLE OF NAVIGATING THROUGH, AND UTILIZING, THE MANY SUPPORT SERVICES AVAILABLE. TRADITIONAL FAMILY SUPPORT MECHANISMS ARE COMMAND-BASED. THEY INCLUDE:

A. THE COMMAND OMBUDSMAN. THE FIRST LINE OF SUPPORT FOR NAVY FAMILIES IS THE COMMAND OMBUDSMAN. PER REF A, OMBUDSMEN ARE APPOINTED BY, AND WORK UNDER THE GUIDANCE OF, THE COMMANDING OFFICER. THEY DISSEMINATE INFORMATION BOTH UP-AND-DOWN THE CHAIN OF COMMAND, INCLUDING OFFICIAL DEPARTMENT OF THE NAVY AND COMMAND INFORMATION, COMMAND CLIMATE ISSUES, QUALITY OF LIFE (QOL) IMPROVEMENT OPPORTUNITIES, AND INFORMATION ABOUT THE LOCAL COMMUNITY. THEY ALSO PROVIDE RESOURCE REFERRALS WHEN REQUESTED. OMBUDSMEN ARE INSTRUMENTAL IN RESOLVING FAMILY ISSUES BEFORE THE ISSUES REQUIRE COMMAND ATTENTION. EVERY SAILOR AND SPOUSE SHOULD KNOW THEIR OMBUDSMAN AND SHOULD CONTACT HIM/HER. IF YOU WOULD LIKE TO CONTACT YOUR OMBUDSMAN GO TO
[HTTP://WWW.OMBUDSMANREGISTRY.ORG.](http://www.ombudsmanregistry.org)

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B. COMMAND LEADERSHIP. THE CO/XO/CMC ARE TASKED WITH PROVIDING NECESSARY SUPPORT TO THEIR SAILORS AND FAMILIES. COMMAND LEADERSHIP DETERMINES THE SCOPE OF COMMAND FAMILY SUPPORT PROGRAMS AND COMMUNICATES WITH FAMILIES THROUGH VARIOUS CHANNELS THAT MAY INCLUDE THE COMMAND CARELINE, COMMAND NEWSLETTERS AND SOCIAL MEDIA. COMMAND LEADERSHIP ALSO PREPARES FAMILIES FOR DEPLOYMENTS BY HOSTING PRE-DEPLOYMENT BRIEFS.

C. FAMILY READINESS GROUP (FRG). THE FRG IS A COMMAND-SPONSORED ORGANIZATION THAT IS PART OF A NETWORK OF KEY SUPPORT SERVICES (SUCH AS OMBUDSMEN, FLEET AND FAMILY SUPPORT CENTERS (FFSC), CHAPLAINS, SCHOOL LIAISON OFFICERS, AND CHILD DEVELOPMENT CENTERS) THAT PROVIDE COORDINATED SERVICES IN SUPPORT OF SERVICE MEMBERS AND THEIR FAMILIES. THE FRG PLANS, COORDINATES, AND CONDUCTS SOCIAL, INFORMATIONAL, CARE-TAKING, AND MORALE-BUILDING ACTIVITIES TO ENHANCE FAMILY PREPAREDNESS. A NEW FRG INSTRUCTION AND DESKGUIDE ARE BEING DEVELOPED TO PROVIDE INFORMATION AND RESOURCES THAT ASSIST THE FRG IN THEIR ROLE OF SUPPORTING OUR FAMILIES. THIS DESKGUIDE AND INSTRUCTION ARE EXPECTED TO BE AVAILABLE IN JULY 2010.

D. FLEET AND FAMILY SUPPORT CENTERS (FFSC). AS THEIR NAME IMPLIES, THE CHARTER OF THE FFSC IS TO SUPPORT THE SAILOR AND FAMILY WITH A HOST OF SUPPORT PROGRAMS. THE FFSC HAS DEPLOYMENT SUPPORT PROGRAMS DIRECTED AT TRADITIONAL AND NON-TRADITIONAL DEPLOYMENTS, INCLUDING PROGRAMS FOR INDIVIDUAL AUGMENTEES AND THEIR FAMILIES. FFSCS PROVIDE GUIDANCE FOR SAILORS AND THEIR FAMILIES BEFORE, DURING AND AFTER DEPLOYMENT.

E. CHAPLAIN SERVICES. NAVY CHAPLAINS, IN ADDITION TO PROVIDING RELIGIOUS MINISTRY, ARE VALUED MEMBERS OF THE FAMILY SUPPORT TEAM WORKING IN CONCERT WITH THE COMMAND, OMBUDSMAN, FAMILY READINESS GROUP AND FLEET AND FAMILY SUPPORT CENTERS. CHAPLAINS PROVIDE CONFIDENTIAL CARE AND ARE AN EXCELLENT SOURCE OF INFORMATION FOR RESOURCES AND REFERRALS.

4. AS THE TRADITIONAL DEPLOYMENT MODEL CHANGED, ADDITIONAL RESOURCES WERE DEVELOPED. THESE RESOURCES INCLUDE:

A. COMMAND INDIVIDUAL AUGMENTEE COORDINATOR (CIAC). A NEW POSITION ESTABLISHED AT EACH COMMAND, THE CIAC IS A KEY ELEMENT OF SAILOR AND FAMILY SUPPORT. THEIR CHARTER IS TO ACT AS A MENTOR, AN ADVOCATE, AND A PROFESSIONAL SOURCE OF INFORMATION FOR INDIVIDUAL AUGMENTEE SAILORS AND THEIR FAMILIES. ALL NAVY COMMANDS WITH SAILORS DEPARTING ON IA ASSIGNMENTS, CURRENTLY ON AN IA ASSIGNMENT, OR HAVING RETURNED FROM AN IA ASSIGNMENT WITHIN THE PAST NINE MONTHS MUST HAVE A CIAC DESIGNATED IN WRITING BY THE CO OR OIC. CIACS HAVE THE RESPONSIBILITY TO COMMUNICATE WITH THE FAMILY OF DEPLOYED SAILORS AT REGULAR INTERVALS.

B. NEWLY DEVELOPED IA SPECIFIC INFORMATIONAL SUPPORT. THE NAVY INDIVIDUAL AUGMENTEE WEBSITE, [HTTP://WWW.IA.NAVY.MIL](http://www.ia.navy.mil), CONTAINS A WEALTH OF INFORMATION FOR FAMILIES OF IA SAILORS, SUCH AS THE IA FAMILY HANDBOOK, WHICH IS A COMPREHENSIVE FAMILY GUIDE TO THE ENTIRE INDIVIDUAL AUGMENTATION MOBILIZATION PROCESS. THE HANDBOOK PROVIDES PRACTICAL INFORMATION CONCERNING SUPPORT SERVICES, FINANCES, AND FAMILY COPING SUGGESTIONS WHILE THE SERVICE MEMBER IS DEPLOYED.

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5. FAMILY FINANCIAL PREPAREDNESS. ANOTHER ASPECT OF FAMILY READINESS AND DEPLOYMENT PREPAREDNESS IS HAVING A PLAN TO ADDRESS FINANCIAL CONCERNS DURING DEPLOYMENT.

A. AN UPDATED WILL IS IMPERATIVE TO ENSURE FAMILY FINANCIAL WELL-BEING. IT IS VITAL THAT SAILORS HAVE A WILL AND REVIEW IT ANNUALLY FOR ANY REQUIRED CHANGES.

B. POWERS OF ATTORNEY ENSURE FAMILY MEMBERS ARE EMPOWERED TO ACT ON BEHALF OF THE MEMBER IN ORDER TO FILE TAXES OR MANAGE OTHER FINANCIAL MATTERS. THE BASE NAVY LEGAL SERVICES OFFICE CAN PROVIDE ASSISTANCE.

6. FOR MORE INFORMATION ON AVAILABLE RESOURCES CONTACT:

A. FLEET AND FAMILY SUPPORT CENTER: [HTTP://WWW.NFFSP.ORG](http://www.nffsp.org).

B. NAVY-MARINE CORPS RELIEF SOCIETY (NMCRS): [WWW.NMCRS.ORG](http://www.nmcrs.org). NMCRS PROVIDES FINANCIAL, EDUCATIONAL, AND OTHER ASSISTANCE TO NAVY AND MARINE CORPS FAMILIES.

C. MILITARY ONE SOURCE: [WWW.MILITARYONESOURCE.COM](http://www.militaryonesource.com). MILITARY ONE SOURCE PROVIDES SERVICE MEMBERS AND THEIR FAMILY FREE NEWSLETTERS, WEBINARS, EDUCATIONAL MATERIALS AND TAX PREPARATION.

D. MILITARY HOMEFRONT: [WWW.MILITARYHOMEFRONT.DOD.MIL](http://www.militaryhomefront.dod.mil). MILITARY HOMEFRONT IS THE DEPARTMENT OF DEFENSE WEBSITE FOR OFFICIAL MILITARY COMMUNITY AND FAMILY POLICY (MC&FP) PROGRAM INFORMATION, POLICY AND GUIDANCE DESIGNED TO HELP TROOPS AND THEIR FAMILIES.

E. THE AMERICAN RED CROSS: [HTTP://WWW.REDCROSS.ORG](http://www.redcross.org). THE AMERICAN RED CROSS LINKS MEMBERS OF THE U.S. ARMED FORCES WITH THEIR FAMILIES DURING A CRISIS. TWENTY-FOUR HOURS A DAY, 365 DAYS A YEAR, THE RED CROSS CAN QUICKLY SEND EMERGENCY COMMUNICATIONS TO DEPLOYED SERVICE MEMBERS ON BEHALF OF THEIR FAMILY.

F. NAVAL SERVICE FAMILYLINE: [HTTP://WWW.CNIC.NAVY.MIL](http://www.cnic.navy.mil). NAVAL SERVICE FAMILYLINE PROVIDES MENTORING PROGRAMS AS WELL AS FREE PRINTED AND ONLINE MATERIALS TO FAMILIES OF THE SEA SERVICES.

7. DEPLOYMENT READINESS REMAINS THE HIGHEST PRIORITY FOR NAVY FAMILY SUPPORT. FAMILY PREPAREDNESS IS A CORNERSTONE OF WARFIGHTING READINESS AND HAS A DIRECT IMPACT ON JOB SATISFACTION, JOB PERFORMANCE, AND PERSONNEL RETENTION.

8. POINT OF CONTACT IS MS. BETTY TALLEY, OPNAV N135F, AT (901) 874-4299/DSN 882 OR E-MAIL AT BETTY.TALLEY(AT)NAVY.MIL.

9. RELEASED BY VADM MARK FERGUSON, N1. MINIMIZE CONSIDERED.
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